



Dear Valued Customer,

Continuing our effort to be transparent with our ability to supply you much needed product, we would like to share the following information regarding our individual product segments as of today July 30th:

ON-SHORE manufactured melamine: The factory is running every day producing product for both orders and inventory. All ON-SHORE melamine items are available in stock or can be produced within a matter of a few weeks. Raw material levels remain high as we have zero interruptions with our supply chain.

ON-SHORE manufactured plastic: Plastic is also running every day producing product for both orders and inventory. All plastic items are available in stock or can be produced within a matter of a few weeks except for some clear products as clear raw materials continue to be diverted to COVID related protection items.

ON-SHORE manufactured steel: Steel production restarted in mid-June for the first time in 3 months. Production remains limited but we are producing as needed. Please plan for an extended lead-time for any steel item not in inventory.

IMPORTED GOODS limited melamine items from China: All items good in inventory.

IMPORTED GOODS bamboo: Most all items are available in inventory now with another re-supply container arriving at our California warehouse in August.

We appreciate your patience during these difficult times and wish good health to your company, its employees and families. Please do not hesitate to contact us with questions.

Sincerely,

John M. Rief

President

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